

General terms and conditions

1. Validity

The Kitzbühel Alps Hohe Salve holiday region offers a web shop/online shop at www.hohe-salve.com, www.kitzbueheler-alpen.com and and, where necessary, on additional platforms.

1. Purchase and delivery conditions

- a) Shop items issued by the tourist association can be purchased upon credit card payment. The contract is fulfilled with the Kitzbühel Alps Holiday Region Hohe Salve, who are also the settlement partners.
- b) Only fully legally competent, natural and legal persons are entitled to purchase items.
- c) Up until payment in full, items remain the property of Kitzbühel Alps Holiday Region Hohe Salve tourist association. Until this time, the customer cannot avail of these items and from the point of payment, they are to bear any risk of any damage, loss or degradation. In the event of loss, theft or damage they are not entitled to replacement.
- d) Complaints about damaged or non-delivered goods will only be taken into consideration within 14 days of the dispatch date.

2. Return (rescission)

It is possible to return an item if it is returned to Kitzbühel Alps Holiday Region Hohe Salve tourist association within 14 days of receipt. The customer shall bear the costs of returning the item. Upon receiving the goods, Kitzbühel Alps Holiday Region Hohe Salve tourist association will transfer the amount to the account provided. A customer may only use the right of return policy as per Austrian Consumer Protection Law.

3. Liability

The customer uses this website at their own risk. Kitzbühel Alps Holiday Region Hohe Salve tourist association assumes no liability for damages that result from the use of this website. Kitzbühel Alps Holiday Region Hohe Salve tourist association also assumes no liability for interruptions, technical failures, maintenance work etc. Kitzbühel Alps Holiday Region Hohe Salve tourist association will remedy disturbances and failures as quickly as possible.

4. Data protection

Kitzbühel Alps Holiday Region Hohe Salve tourist association only process customer details based on the European data protection ordinance (GDPR) and Austrian data protection law (DSG). In addition, the association declares that data provided by customers will be kept confidential in so far



as there is no legally permissible reason to transfer or disclose data that has been provided and made accessible. In the event of online payment, details including credit card numbers, bank code, account number, will be transferred via a protected SSL line. Information provided by the customer will be automatically processed. Advertising information from Kitzbühel Alps Holiday Region Hohe Salve tourist association will only be received as per separate approval.

5. Copyright regulations

All messages, graphics, designs and logos from the Kitzbühel Alps Holiday Region Hohe Salve tourist association website are to be used exclusively for the personal information of the customer. Use is at a person's own risk. All details about this offer is protected as per copyright law.

6. Court of jurisdiction

Kufstein district court is the court of jurisdiction for the Kitzbühel Alps Holiday Region Hohe Salve tourist.

7. Miscellaneous remarks

Divergent, opposing, or add-ons to the General Terms and Conditions will not become part of the contract. Should individual provisions of these General Terms and Conditions become unworkable in whole or in part, the validity of the remaining provisions will remain unaffected.

